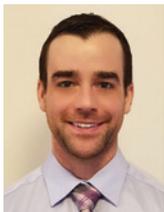


Operations Management Committee

Introducing: The ED Management Solutions Course

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Operations Management Committee



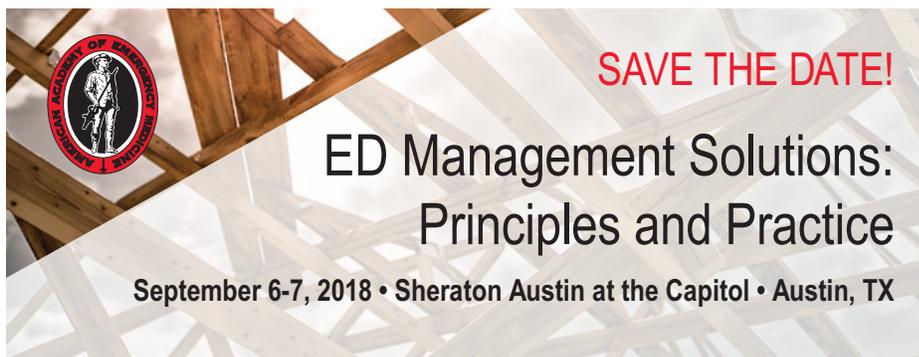
Within the arena of emergency medicine, AAEM carries some unique values, including a steadfast dedication to the clinician. Because of this, the organization has drawn to it some of the nation's most talented and independent thinking physicians. This is no more true than in the area of ED Operations. With corporate medicine and others looking to de-

value and disenfranchise the practicing clinician, the need for operational leaders could not be higher. AAEM proudly holds among its ranks some of the best. We at the Operations Management Committee (OMC) have seen this as an untapped resource. We had the realization that this in-house talent and unique perspective in ED management should be shared with all of AAEM's members. Therefore, some time ago we set out on our goal to offer our members high quality, personalized ED management education with an AAEM spin. From this the ED Management Solutions Course was born.

The ED Management Solutions course is a two-day interactive learning experience for those in the administrative trenches. We at the OMC believe there is a discreet body of knowledge related to running and managing ED's and that this information is often lacking in hospitals. We want to improve the experience of both patients and health care professionals through the dissemination of this knowledge base. That is our goal for this course. Covering topics from physician recruitment, staffing, and retention to patient experience and flow solutions, the course is intended to have something for everyone. The course will progress from a foundation of operational basics on to complex topics, allowing practitioners from a wide range of backgrounds and experiences to expand their skillset.

While the course will have AAEM's best educators leading presentations and lectures, the Operations Management Committee is aware that ED management is not all articles, theories, and formulas. Part of it is problem solving, teamwork, and having a place to turn with questions. This is why multiple modes of learning will be incorporated. With the small group discussions, our hope is the course not only offers a fantastic educational

experience but also serves as a venue for networking and finding like-minded practitioners and ED leaders. After completion, enrollees will also have at their disposal the collective mind of the Operations Management Committee, course's educators, as well as other learners through discussion boards and optional listservs. As we venture into this new area of educational offerings through AAEM, we expect further expansion of this course, planned development of graduate networks, as well as resource and reference libraries.



Where is all of this action going to happen? The great city of Austin, Texas will be our host for this first in AAEM's educational history. That's right, the city known for keeping it weird will graciously be opening her arms to embrace the ED Management Solutions course as we break new ground for AAEM. Slotted for Thursday, September 6th and Friday, September 7th, 2018; after completion, course attendees can return home to enjoy their weekend or take advantage of Austin's average temperature in the 80s to enjoy time with family or friends.

As you can see, in planning this course we started with the question "what do our members want from an ED management course?" and built things from there. We are very excited with the outcome. Most of all, we are happy to bring AAEM's powerhouse management faculty to our members. After all, we have all chosen AAEM for its morals and merits, and we at the Operations Management Committee hope this course offers its attendees the knowledge and know-how to implement operational solutions that hold true to AAEM values. ●